People

At Zipitel, our strategy is simple: hire the best people.

Zipitel believes in hard work, a positive atmosphere, creativity and variety. You'll find Zipitel is a place where everyone enjoys their work with high job satisfaction. With the world's most advanced workforce, customer service, and business phone system, Zipitel takes pride in delivering high quality services to customers, clients and Cloud Co-workers.

World-class service centers

When selecting a service center location, Zipitel ensures it's close to local public transport options, and accessible from all the main travel routes. Zipitel's service centers are located in central locations or IT parks, with 24 hour security, and access to fast food and restaurants.

Zipitel's service centers are set up with full sized, personal desks, comfortable chairs, good lighting, auto-thermostat air conditioning, and comfortable noise-cancelling headsets. Zipitel offers on-going training opportunities, a great team of Cloud Co-workers and the best possible resources to get the job done.

Total transparency

Zipitel recognizes and rewards hard work with salary brackets well above the industry average.
Zipitel's online payroll system — from timesheets, to paystubs, to payment — is entirely paper free and transparent, ensuring everyone gets paid on-time, everytime, through individually issued ATM pay cards.

Full recognition

Zipitel's Cloud Co-workers get additional pay for holidays, overtime, and night shifts, as well as ten days paid holiday each year. At Christmas time, Zipitel hands out a substantial Christmas cash gift in recognition of the long hours put in throughout the year — all at no extra cost to Zipitel's clients.

